

# Deaf Awareness

Level: 1



Awarding body: The Institute of British Sign Language

Duration: 1 day

## Aimed at

This Level 1 Award seeks to raise awareness of the different types of deafness, identify specific communication needs and identify what needs to be done to give deaf people equality of access and avoid isolation. The course is suitable for a range of staff from senior managers to front of office staff, who would benefit from:

- Acquiring a basic understanding and awareness of deafness and deaf people
- Recognising when Policies/Procedures might have unintended consequences against deaf people
- Recognising the communication needs of people who cannot gain access through voice
- Understanding the practical steps that can be taken to manage deafness in work and at home
- Knowing how best to communicate with a Deaf or Hard of Hearing employee/colleague

## Benefits for Individuals

- Will feel more able to deal with people who are deaf
- Suffer less stress and anxiety through reduced communication barriers
- Will better understand and be able to meet the needs of deaf people

## Benefits for Employers

- Brand and reputation will be protected/enhanced
- Increased awareness of the communication needs of a diverse workforce/customer base
- Awareness of the impact of policy and procedure on minority groups

## Certificate subjects covered

- The different types of communication that deaf people use
- Causes of deafness
- Different groups of deaf people
- The meaning of deaf identity
- Rights under Equality Law
- Problem solving issues linked to deafness

## Assessment

Learners will have 30 minutes to complete a Q&A paper under supervised conditions.

## Entry requirements

There are no formal entry requirements for this course.

## Cost

£185.00

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