

Awarding body: ILM

Aimed at:

This course has been designed to develop the competence and confidence of practicing or potential Team Leaders, Supervisors and Managers to Lead, Engage, Action and Deliver their teams and organisations key objectives and/or projects.

Course description & subjects covered:

LEAD provides an intensive introduction to the world of people management, focusing on achieving results with and through people. The programme is highly practical - the return on investment starts the minute the delegate re-enters their working environment. Two key features of the programme are the opportunity each delegate has to work with a personal coach to maximise personal effectiveness back in the workplace, and the implementation of a change/improvement project that makes a difference for the organisation.

In addition, delegates have the option to work towards the ILM Level 3 or 5 Award in Leadership and Management qualification. The choice of Level will be based on current or potential management position. This will be assessed prior to the start of the programme.

Course modules:

1: Interpersonal Intelligence

Enhance communication and gain a language & framework to better understand yourself & others.

[Click here for module key objectives](#)

2: Personal Resilience

Gain practical tools & techniques to take charge of your time, respond proactively, feel more in control & manage wellbeing.

[Click here for module key objectives](#)

3: Developing Effective Teamwork

Develop a high performance team & identify challenges in moving a team through the 4 stages of development.

[Click here for module key objectives](#)

4: Management Styles

Gain a range of tools & techniques to harness employee potential & deliver results.

[Click here for module key objectives](#)

5: Enhancing Performance through Effective Coaching & Delegation

Gain coaching skills, plan & implement delegation & receive feedback.

[Click here for module key objectives](#)

6: Holding People Accountable & Managing Conflict

Gain communication & interpersonal skills to manage & resolve conflict.

[Click here for module key objectives](#)

Assessment:

There are no formal exams for this course. The programme is delivered through a combination of online modules, one to one coaching sessions, action plans and work-based activities, and the implementation of a Making a Difference change/improvement project.

Entry requirements:

There are no formal entry requirements. A pre-programme one-to-one is required with both, delegate and manager, to establish both a willingness to participate and personal development needs. A 360 analysis with management identifies blind spots and confirms key objectives for individual and company.

Cost:

Fully funded through PLA funding*

**Eligibility criteria applies - Please contact us for further information*

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Contact us

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