

Aimed at

This course is suitable for anyone in an organisation interested in improving their performance.

Course description & subjects covered

The Six Sigma Yellow Belt introduces learners to the benefits of the DMAIC framework and Six Sigma techniques. Key topics covered will include root cause analysis of a real problem and the identification and selection of a potential solution. This qualification is suited to anyone in an organisation who is interested in improving organisational performance.

The DMAIC Framework

The DEFINE Phase

- Six Sigma overview
- How to write a Project Charter
- Stakeholder Analysis
- Creating a SIPOC
- Voice of the Customer Explained
- VOC Collection Plan

The IMPROVE Phase

- Generate potential solutions
- Creativity Techniques
- Select the best solutions
- Paired comparisons
- Weighted criteria
- Risk assessment formats
- How to pilot
- Where to pilot

Assessment

There is no formal assessment for this course.

Entry requirements

There are no formal entry requirements for this course.

Cost

Fully funded through PLA Funding*

**Eligibility criteria applies - please contact us for further information*

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The MEASURE Phase

- Lean vs Six Sigma
- Basic Statistics explained
- Data Collection Plans/Methods
- How to check Data Quality
- Understanding Process Behaviour
- Process Capability
- What is Six Sigma?

The CONTROL Phase

- Implement ongoing measures
- Control plans
- KPI trees
- Standardisation methods
- Creating SOPs
- Quantify the improvement
- Before vs after analysis
- How to close a project
- Closure action log

The ANALYSE Phase

- Process & Value Stream Mapping
- The 7 Wastes
- Measles Charts
- Ishikawa Charts
- Affinity Diagrams
- Graphical Techniques
- Hypothesis & normality testing
- Correlation & regression analysis
- Design of experiments

