

# WELLBEING STRATEGY 2023-2026





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#### **Our Strategic Plan**

"We are committed to creating a safe, pleasant and healthy environment on all our campuses to support positive mental health and develop more resilient communities."

The first aim of the college's Strategic Plan is to **ensure all our learners have the experience, knowledge and skills to succeed in life**. To achieve this aim we are committed to promoting learners' wellbeing as a priority, providing a safe learning environment and developing healthy communities across all our campuses. This includes adopting a personcentred approach and prioritising safeguarding.

Supporting our staff is essential in providing effective support for our learners. We have exceptional staff at Coleg y Cymoedd whose dedication and commitment to our learners is outstanding. Both our Strategic Plan and this Wellbeing Strategy describe how we will support our staff to ensure they are able to support our learners.

The <u>World Health Organisation</u> defines mental health and wellbeing as: "a state of wellbeing in which every individual realises his or her own potential, can cope with the normal stresses of life, can work productively and fruitfully, and is able to make a contribution to her or his community".

In developing and updating this strategy we have considered external and internal guidance, research and data such as:

- <u>Wellbeing of Future Generations</u> (Wales) Act 2015
- Estyn Report <u>Support for learners' mental health and emotional</u> <u>wellbeing</u>
- Investors in People Review Gold Level (reaccredited February 2024)
- Wellbeing surveys staff and learners
- <u>Corporate Health Standards</u>
- Welsh Government report Mental well-being (National Survey for Wales): April 2022 to March 2023



Underpinning our strategy are the 5 wellbeing pillars identified by learners, staff and governors in our previous strategy:

- Physical
- Mental
- Social
- Digital
- Financial



At Coleg y Cymoedd, we recognise the profound impact that trauma and adverse childhood experiences can have on individuals' well-being, development and learning. We are committed to adopting a traumainformed approach in our policies and practices to create a safe and supportive environment for all, in line with our commitment to becoming a trauma-informed college.

Our strategy recognises the importance of embedding a whole college approach to mental health and wellbeing. It is a broad approach which seeks to promote positive mental health and wellbeing in all aspects of college life, helping learners and staff through change and challenge, and engaging the whole community in a positive environment imbued with empowerment, resourcefulness and resilience.

#### Social Partnership Working

"Social partnerships were well-received by all parties and have led to real shifts in ways of working - reducing the 'us and them' culture which, in turn, reduces complaints and leads to real-world solutions that are seen as supporting teachers. • Social partnership approaches take considerable time and money, but reap significant returns on investment." (Digging In report, 2023)

A key aspect of our commitment to staff wellbeing is seen through our social partnership with union representatives in the college. Weekly meetings and regular forums between the senior leadership team and union wellbeing reps have led to improved working practices in the college. Our work in this area is an essential aspect of the Wellbeing Strategy for 23-26.



- To establish and embed a **culture of inclusiveness** and positive mental health and wellbeing which focuses on prevention, early identification, and intervention.
- To deliver a **consistent, responsive, and collaborative support** provision where all members of our community can feel safe and access internal and external provisions to support their mental health and wellbeing.
- To encourage staff and learners to **take responsibility for their mental health and wellbeing** and equip them with the resilience needed to overcome barriers.

The college is committed to achieving these aims through:



- Leadership and Management
- Ethos and Environment



- Curriculum
- Learner Voice
- Staff Development and Support
- Targeted Support for Learners
- External Partnerships
- Audit and Evaluation











#### **LEADERSHIP & MANAGEMENT**

- Designated member of People & Culture with responsibility for staff wellbeing.
- Director of People & Culture who oversees the wellbeing provision for staff.
- Regular reporting of staff wellbeing via the People & Culture Board.
- Designated member of SLT with responsibility for learner wellbeing.
- Head of Wellbeing & Safeguarding who oversees the wellbeing and safeguarding provision for learners.
- Regular reporting of learner wellbeing via the Learner Experience Board.
- Experienced and well-trained Safeguarding Team.
- Directors of Learner & Campus Services who lead on Learner Voice, behaviour and campus events.
- Regular liaison with other colleges sharing good practice.
- Evaluation of Mental Health funding spend.



#### **ETHOS & ENVIRONMENT**

- Clear behaviour management and conduct policies for staff and learners.
- Equality, Diversity and Inclusion Policy and Strategic Equality Plan.
- Ensuring adherence to the Safeguarding and Child Protection Policy and statutory guidance contained in '<u>Keeping Learners Safe</u>'.
- Promoting a positive culture of disclosure via staff and learner support systems.
- Providing and developing a range of resources on the staff and learner portals for ongoing support and guidance.
- Having a Fitness to Study procedure which addresses support and actions in the context of significant mental health difficulties.



#### CURRICULUM

- Development of a tutorial programme that promotes positive attitudes, resilience and guidance on all matters relating to learner wellbeing.
- Engaging in targeted activities throughout the academic year to promote support for mental ill health with an increased emphasis during key periods in the academic calendar, for example induction, Mental Health Week and the lead up to exams.
- Review of ILP process to create the opportunity for learners to identify and build on their strengths and identify individual targets.
- Provision of a learner Wellbeing Team where learners can access support for their mental health and emotional wellbeing.



### LEARNER VOICE

- Reviewing the Learner Involvement Strategy that encapsulates the approach taken to ensure all learners can contribute to all aspects of college life and articulate their views and concerns through a variety of mechanisms.
- Development of Cymoedd Xtra as a platform for engaging all learners.
- Regular Learner Surveys and focus groups to identify what's working/not working.
- Development of Learner Ambassadors, Course Reps and Student Governors.



#### **STAFF DEVELOPMENT & SUPPORT**

- Annual safeguarding update training for all staff.
- Mental Health First Aid and Applied Suicide Intervention Skills Training (ASIST) for key staff.
- Supporting staff to access a wide range of training and development opportunities including trauma informed approaches.
- Staff wellbeing initiatives and support, e.g. wellbeing activities included in CPD days, Fika coffee mornings, the Well Aware project and our social partnership working.
- Regular staff surveys How Are You?
- CyC staff counsellor.

#### **TARGETED SUPPORT FOR LEARNERS**

- Effectively triaging and signposting to appropriate internal and/or external support through the wellbeing and safeguarding team.
- 1:1 and group sessions delivered as needed.
- Appointment of a Digital Wellbeing Officer who provides 1:1 and group support.
- Specific support for vulnerable learners, including CLA, Young Carers, UASC and learners with ALN.



#### **EXTERNAL PARTNERSHIPS**

- Contributing to multi-agency support for students via close liaison with relevant professionals in health and social care (e.g. CAMHS) and third sector organisations.
- Liaising with local schools to facilitate transition for vulnerable learners including those with ALN or care-experienced.
- Developing links with external professionals who can provide support for staff, e.g. Occupational Health and community nurses.



#### **AUDIT & EVALUATION**

- Regular analysis of My Concern data alongside staff and learner surveys to identify main presenting themes and emerging issues.
- Engagement with an external auditor to evaluate staff and learner wellbeing provision.

## **WELLBEING PILLARS**

#### Promoting wellbeing by providing staff and learners with the knowledge and skills to protect their wellbeing.

Physical wellbeing	Mental wellbeing	Social wellbeing	Financial wellbeing	Digital wellbeing
To provide a safe and	To equip colleagues and	To encourage positive and	To provide guidance on	To provide an accessible
healthy working and	learners with the skills and	healthy relationships in	support available for	infrastructure to allow
learning environment	tools to support their own	and outside of college	financial wellbeing	teaching and learning to
	mental health and			take place seamlessly
To support colleagues and	wellbeing in and outside	To recognise, value and	To encourage healthy	
learners to make healthy	college life	respect all colleagues and	personal financial habits	To support ongoing
choices around alcohol,		learners		development of capability
drugs and others	To assist colleagues and		To support enterprise,	to improve competence
substances.	learners to feel	To support colleagues and	development and	and confidence
	comfortable discussing	learners with social	employment opportunities	
To support a healthy,	mental health without	isolation	for colleagues and	To promote healthy habits
balanced diet in the	stigma		learners	and relationships with
college		To explore the use of		technology to improve
	To equip all colleagues	indoor and outdoor social	To raise awareness of how	overall wellbeing and
To develop, promote and	with the skills to identify	spaces for colleagues and	to support those who have	career potential
increase an awareness	triggers and signpost	learners	financial needs in our local	
and participation in	those with mental ill		and wider communities	To promote the safe and
physical activity	health	To encourage colleagues		ethical use of digital
		and learners to positively		technology to safeguard
	To equip specialist	contribute to their local		online and future profiles
	colleagues to identify and	communities		
	assist.			
		To encourage colleagues		
		and learners to be socially		
		responsible in their		
		environment		

The Wellbeing Pillars were developed by learners, staff and governors and were designed to ensure there is a wellbeing 'golden thread' throughout all college activities.







### 2023-26 ACTION PLAN

This action plan has been created using the 5 Wellbeing Pillars and will be monitored through termly Learner Experience Board and People & Culture Board meetings.

### actions

To develop the Active Wellbeing offer for staff and learners. To increase enrichment activities. To develop tutorial resources.

To develop the staff and learner portals to improve support signposting, guidance and resources.

To develop Cymoedd Xtra activities. To develop opportunities for staff.

To develop information on website and portals. To work towards 'poverty-proofing' the college .

To develop information and guidance for learners and staff in line with the Online Safety Act.

#### impact

Increased opportunities and engagement. Updated tutorial resources that engage and meet the needs of our learners.

Improved resilience and self-help strategies.

Improved mental health scores in learner and staff surveys.

Improved responses in learner and staff surveys and focus groups.

Increased awareness of the risks and how to stay safe and well online. pwr\*

Active Wellbeing Officer P&C Wellbeing Lead Learner and Campus Services Teams T&L Coaches

P&C Wellbeing Lead Head of Wellbeing & Safeguarding

P&C Wellbeing Lead Learner and Campus Services Teams

P&C Wellbeing Lead Learner and Campus Services Teams

Digital Wellbeing Officer Head of Wellbeing & Safeguarding